IDS GROUP B

* ILLiad 8 – concerns? Support from each other, ILLiad docs, listservs, practice, mentors, web-mentoring, “you’ve-got-requests” notification
* Notes for staff, not patrons - User notes in ILLiad, borrowing field in workform for lending library,
* IDS Project – good turnaround time, as big libraries join net lenders getting relief, efficient practices help processing, gives us backup authority to make improvements, gives ILL more focus for patrons, free loans save us money, patron satisfaction,
* IDS website – good that non-members can use toolkit and website,
* Toolkit – video tutorials great, emails on ILL/ILLIAD-L good, RSS feed subscription so you can find out when new stuff is posted, can contribute through WebJunction or contact Tim so that we see what best practices are, more on auto hotkeys, could break it up into smaller pieces ie Borrowing, Lending, DD but also training schedule so you do x on day 1 and y on day 2 etc
* Discussion platforms – WebJunction (slow, rss feed bug), Atlas, ILLiad-L, ILL-L, IDS-L, web-meetings on specific topics recorded for others,
* Tech issues – ILLiad 8 sometimes takes more clicks to do things, screen clutter, ribbon technology different so practice with MS word 2007, can rearrange ILLiad 8 to customize for yourself, Customization Manager confusion, naming things the same and renaming in 8 vs 7.4, toggles vs buttons,
* ILLIad 8 possible rollout in Sept, could help prepare people before with scheduled things to do, remember you can use 7.4 still, ILLiad web demos and mini-tutorials will be available, list of advantages of ILLiad 8 would help with some people, automatic updates are good but you may be locked down so that IT has to do something each time,
* Staffing issues – more staff, FT/permanent vs students vs PT or volunteer or interns, training time, staffing level recommendations, higher pay bc we require more, training materials, student supervisors,